

## **Waiters/Front House**

Are you passionate about delivering exceptional dining experiences? Do you have a flair for providing impeccable customer service? If so, we invite you to join our team at ANGELINA'S Restaurant as a Waiter/Waitress.

### **Responsibilities:**

- Greet and welcome guests warmly with a friendly smile and a positive attitude.
- Present menus to customers and answer any questions regarding the menu items.
- Take accurate food and drink orders and relay them to the kitchen and bar staff promptly.
- Serve food and beverages in a courteous and efficient manner, ensuring timely delivery.
- Ensure the proper setting and clearing of tables to maintain an organized and inviting dining area.
- Anticipate guests' needs and provide personalized recommendations to enhance their dining experience.
- Handle customer inquiries and resolve any issues or complaints with tact and professionalism.
- Cooperate and communicate effectively with the kitchen and bar staff to ensure smooth service flow.
- Adhere to all health and safety guidelines to maintain a clean and hygienic working environment.
- Collaborate with the team to maintain the restaurant's standards of excellence.

### **Requirements:**

- Previous experience as a waiter/waitress is preferred, but we also welcome enthusiastic individuals without experience who are willing to learn.
- Strong communication skills and a friendly, customer-focused approach.
- Ability to work in a fast-paced environment while remaining calm under pressure.
- Attention to detail and a commitment to delivering high-quality service.
- A positive and professional attitude with a passion for hospitality.
- Flexibility to work in shifts, including evenings, weekends, and holidays.

please forward your CV to us via our email below:

**Email: [info@angelinassnodland.co.uk](mailto:info@angelinassnodland.co.uk)**

Follow us on social media for updates and sneak peeks: